

# Covid-19

WEDDING PLANNING Q&A



#POSTPONE, DON'T CANCEL



WEDDINGSINCROATIA

ORGANIZATOR  
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# *We believe in endless love*

WEDDINGS IN CROATIA IS A FULL-SERVICE WEDDING PLANNING COMPANY COVERING THE CROATIAN COAST AND INLAND TOWNS WITH A SPECIAL LOVE FOR THE REGION OF ISTRIA.

OUR TEAM OF PLANNERS AND COORDINATORS ALL SHARE THE SAME PASSION FOR SPECTACULAR AND UNIQUE WEDDINGS. WE ARE COMMITTED TO DELIVERING A ONCE IN A LIFETIME EXPERIENCE FOR COUPLES AND THEIR GUESTS AND ALWAYS AIM TO EXCEED EXPECTATIONS.

WE ARE ALSO PROUD FOUNDERS AND TEACHERS OF WEDDING PLANNING ACADEMY, THE ONLY CERTIFIED EDUCATIONAL PROGRAM FOR WEDDING PLANNERS IN CROATIA.



# POSTPONE, DON'T CANCEL

## *What if my wedding is in July?*

Even though your wedding date is still 3 months away, due to current restrictions (not only in Croatia, but all over the world), our most honest and well-meaning recommendation is to postpone your wedding for 2021.

## *What if my wedding is in August?*

If your wedding is in the second part of summer, it is ok to go ahead with the planning process, but it is important to keep well informed on the worldwide situation and be prepared that this current status could be prolonged (no gatherings, no traveling...). On our side we will give you all the updates on the situation in Croatia as soon as they are available.

## *Postpone or cancel?*

Postponing rather than canceling is the way we suggest to react. You can continue to plan your big day even though it might be happening later than originally intended.

Croatia has been the dream place for a lot of couples for many reasons, one of them being that people feel a familiar atmosphere. Many companies in destination weddings business are in fact companies run by a family. We suggest to all our couples to postpone their wedding rather than to cancel, also because in this way it will be possible to keep all these small companies alive in the future.

## *What to do when we decide to postpone?*

- Send a “change the date” card to all your guests or if you have a wedding website it will be a helpful way to keep them informed and updated.
- Review vendors payment schedule
- Check expire date of legal documents in case you’re having a civil or religious ceremony
- Update your wedding insurance with new details of your event
- If you change the wedding season, summer to fall for example, remember you will probably you have to rethink about your floral decorations.

Remember that if any relatives or friends will be unable to come to your wedding, technology will allow you to live stream the event to them as if they were there at the party.

## *How do we reschedule our wedding?*

It is important to make sure that all the vendors are available on the same new date, therefore our suggestion is to get in touch with us and we'll check for you, with all your vendors their available 2021 dates. The way to go is to start from the high priority ones, such as venue and caterer, to cross all the availabilities. The sooner you do it the better it is.

Vendors at the moment are pretty flexible when it comes to rescheduling wedding in late 2020 or even 2021, still according to their availability.

Once we'll have the new date confirmed, we will sign a new contract transferring your existing contract to the new date.

All rescheduled weddings must take place before the end of 2021 to keep the same conditions.

## *Do we have a deadline for our final decision?*

We do believe in taking things one day at a time and giving yourself LIMITS on when you'll make decisions by.

### *Example:*

- My wedding is June 27th, I'm going to give it till May 15th (6 weeks prior to the day) to make a decision on whether or not to postpone.

Timelines and mile markers help US stay calm and collected knowing that we will not make a decision till that day. We can compartmentalize that decision and move on to other issues until we need to open that box. Just take one step at a time and go week by week.

BUT REMEMBER - the longer you wait to reschedule, the more of a chance you have of your current vendors being booked for those later 2020/early 2021 dates. As April and May couples are already having to snag up those available October and November dates, if you're thinking of rescheduling your June/July wedding - it's better to make that decision as soon as possible.

## *What happens to our retainer, contract, wedding date, etc.. if we need to reschedule our wedding?*

We will do our best to find a new date that suits everyone – you, your guests, the venue, vendors... We are all making exceptions and allowing reschedules (based on our availability) at no extra cost, meaning all your deposits are fully transferable.

## *What if we decide to cancel the wedding altogether?*

CAN WE GET A REFUND?

Refunds on retainers for canceled weddings are not available. That being said, we and most of our partners are making additional exceptions to our contract under the unique circumstances of this pandemic - your retainer can be used toward an elopement, vow renewal, styled photo shooting... These must be scheduled and used by the end of 2021.

## *Next steps*

We are ALL in this tough time together. We are all trying to do our best, make the right decision, show grace while also taking care of our families - and we have to be strong, and empathetic, and understanding.

Let get in touch over a call - it will give us a chance to dig deeper if there is anything else left unanswered. Feel free to reach us via email and arrange a date and time.

MAKE THE DECISION THAT FEELS RIGHT TO YOU AND LET US  
STAND BY YOU AND HELP YOU ALONG THE WAY.

THAT'S WHAT WEDDING PLANNERS ARE HERE FOR.





*Together we will get through*

**C≡OVID**